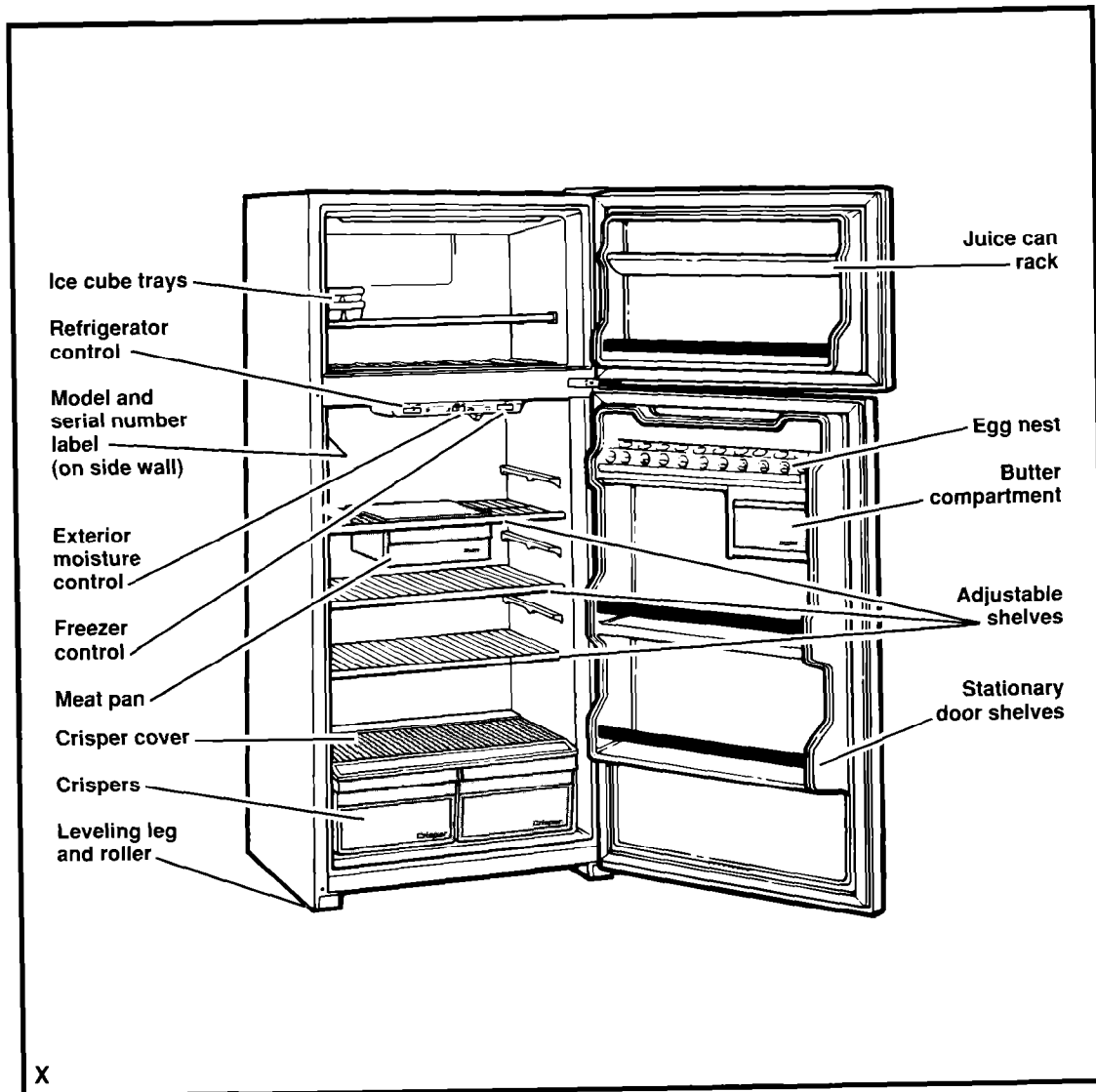




Use & Care Guide



**NO-FROST
REFRIGERATOR-FREEZER
ET18NK**

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Remove tape and any inside labels (except the model and serial number label) before using the refrigerator.

To remove any remaining glue:

- Rub briskly with thumb to make a ball, then remove.

OR

- Soak area with liquid hand dishwashing detergent before removing glue as described above. Do not use sharp instruments, rubbing alcohol, flammable fluids or abrasive cleaners. These can damage the material. See "Important Safety Instructions" on page 3.

NOTE: Do not remove any permanent instruction labels inside your refrigerator. Do not remove the Tech Sheet fastened under the refrigerator at the front.

Thank you for buying a Whirlpool appliance. Please complete and mail the Owner Registration Card provided with this product. Then complete the form below. Have this information ready if you need service or call with a question.

- Copy model and serial numbers from label (see diagram on front cover) and purchase date from sales slip.
- Keep this book and sales slip together in a handy place.

Model Number

Serial Number

Purchase Date

Service Company Phone Number

Important Safety Instructions

WARNING

To reduce the risk of fire, electrical shock, or injury when using your refrigerator, follow basic precautions including the following:

- Read all instructions before using the refrigerator.
- Child entrapment and suffocation are not problems of the past. Junked or abandoned refrigerators are still dangerous ... even if they will "just sit in the garage a few days."

If you are getting rid of your old refrigerator, do it safely. Please read the enclosed safety booklet from the Association of Home Appliance Manufacturers. Help prevent accidents.

- Never allow children to operate, play with, or crawl inside the refrigerator.
- Never clean refrigerator parts with flammable fluids. The fumes can create a fire hazard or explosion.

• FOR YOUR SAFETY •

DO NOT STORE OR USE GASOLINE OR OTHER FLAMMABLE VAPORS AND LIQUIDS IN THE VICINITY OF THIS OR ANY OTHER APPLIANCE. THE FUMES CAN CREATE A FIRE HAZARD OR EXPLOSION.

It is your responsibility to be sure your refrigerator:

- is installed and leveled on a floor that will hold the weight, and in an area suitable for its size and use.
- is connected only to the proper kind of outlet, with the correct electrical supply and grounding. (Refer to the Electrical Requirements and Grounding Instructions Sheet.)
- is used only to do what home refrigerators are designed to do.
- is not near an oven, radiator or other heat source.
- is properly maintained.
- is out of the weather.
- is used in an area where the room temperature will not fall below 55°F (13°C).
- is not used by anyone unable to operate it properly.
- is not loaded with food before it has time to get properly cold.

– SAVE THESE INSTRUCTIONS –

Before Using Your Refrigerator

Clean it

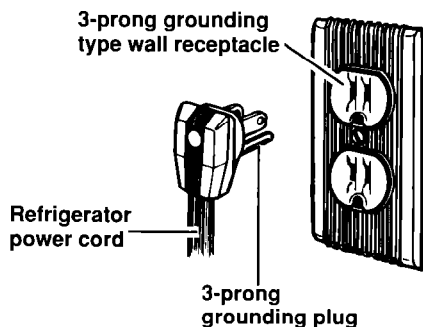
Clean your refrigerator before using it. See cleaning instructions on page 10.

Plug it in

Recommended Grounding Method

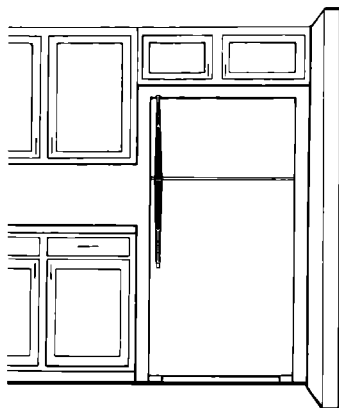
A 115 Volt, 60 Hz., AC only 15 or 20 ampere fused and properly grounded electrical supply is required. It is recommended that a separate circuit serving only this appliance be provided. Use a receptacle which cannot be turned off with a switch or pull chain. Do not use an extension cord.

See Electrical Requirements and Grounding Instructions Sheet in your Literature Package.



Install properly

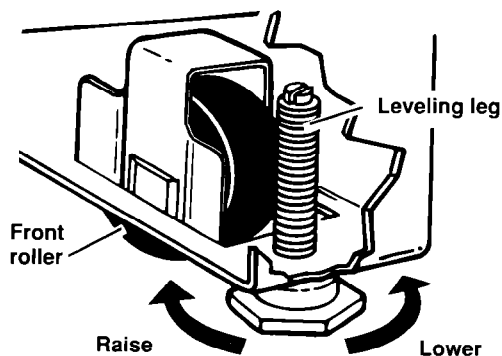
1. Allow 3 inches (7.5 cm) between overhead cabinets and refrigerator top.
2. Allow at least 1 inch (2.5 cm) between the refrigerator condenser on the back and the wall.
3. Allow 1/2 inch (1.25 cm) on each side of the refrigerator for ease of installation.
4. If the refrigerator is to be against a wall, you might want to leave extra space on the hinge side so the door can be opened wider.
5. If your refrigerator has an ice maker, make sure ice maker water supply has been connected. Refer to Installation Instructions.



Level refrigerator-freezer

This refrigerator has 2 threaded leveling legs that are located underneath the refrigerator.

1. Screw these legs all the way into the bolt holes in the bottom front corners of the refrigerator.
2. Roll the refrigerator into place.
3. Lower legs just enough to lift front rollers off floor.
4. Adjust front legs to level the refrigerator.
 - To raise corners, turn legs clockwise.
 - To lower corners, turn legs counter-clockwise.
5. Check with level.



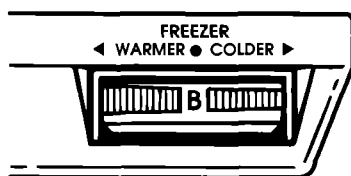
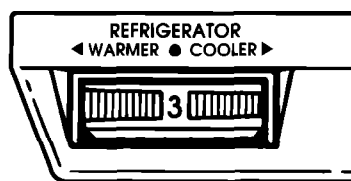
Using Your Refrigerator

BEFORE USING YOUR REFRIGERATOR • USING YOUR REFRIGERATOR

Setting the controls

Controls for the refrigerator and freezer are in the refrigerator. When the refrigerator is plugged in for the first time:

1. Set the Refrigerator Control to 3.



2. Set the Freezer Control to B.

Give the refrigerator time to cool down completely before adding food. (This may take several hours.)

These settings should be right for normal household refrigerator usage.

The controls will be set about right when milk or juice is as cold as you like and when ice cream is firm.

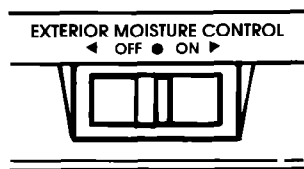
Changing the control settings

If you need to adjust temperatures in refrigerator or freezer, use the settings listed in the chart below as a guide. If you have questions, call our Consumer Assistance Center number. (See page 14.)

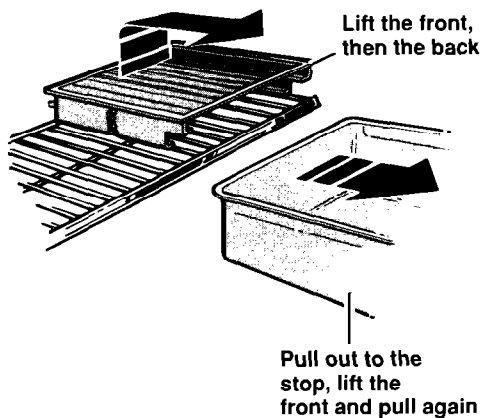
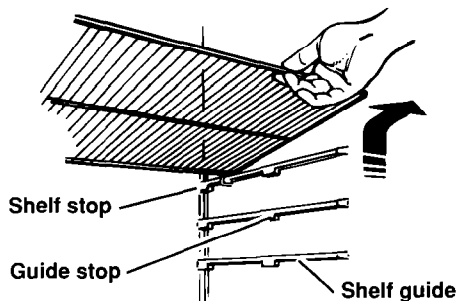
- Adjust the Refrigerator Control first.
- Wait at least 24 hours between adjustments.
- Then adjust the Freezer Control if needed.

CONDITION:	REASON:	RECOMMENDED CONTROL SETTINGS:	
If Refrigerator Section is TOO WARM	Door opened often	Refrigerator	4
	Large amount of food added	Freezer	C
If Freezer Section is TOO WARM	Door opened often	Refrigerator	3
	Large amount of food added	Freezer	A
If Refrigerator Section is TOO COLD	Very cold room temperature (can't cycle often enough)	Refrigerator	2
	Controls not set correctly for your conditions	Freezer	B
If ICE isn't MADE FAST ENOUGH	Heavy ice usage	Refrigerator	3
	Very cold room temperature (can't cycle often enough)	Freezer	A
If BOTH SECTIONS are TOO WARM	Door opened often	Refrigerator	4
	Large amount of food added	Freezer	B
	Very warm or very cold room temperatures	Refrigerator	3
		Freezer	A

Using Your Refrigerator Continued



Slide out to the stop,
lift the front and slide
out the rest of the way



Exterior moisture control

The Exterior Moisture Control on the Control Console operates electric heaters around the door openings. These heaters help keep moisture from forming on the outside of the refrigerator.

1. Use the OFF setting when humidity is low.
2. Use the ON setting if moisture forms on the outside of the refrigerator.

Adjusting the refrigerator shelves

To remove the shelf:

1. Remove items from shelf.
2. Slide shelf straight out to the stop.
3. Lift the front.
4. Slide shelf out the rest of the way.

To replace the shelf:

1. Fit back of shelf on top of guide with wire stops on the bottom of guide.
2. Lift the front.
3. Slide shelf in until it clears all stops.

Moving the meat pan and cover

The meat pan and cover can be removed for cleaning or moved to another shelf, if desired. Remove the meat pan first.

To remove the meat pan:

1. Slide the pan out to the stop.
2. Lift the front.
3. Slide pan out the rest of the way.
4. Replace in reverse order.

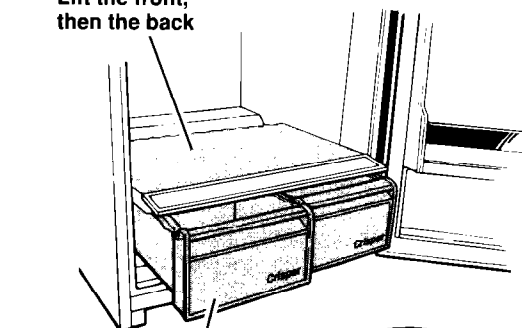
To remove the cover:

1. Remove meat pan.
2. Tilt cover up at front.
3. Pull up and out.

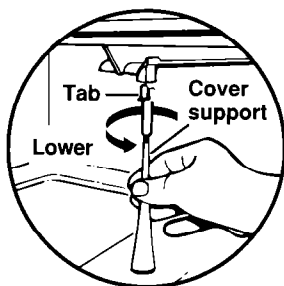
To replace the cover:

1. Fit bottom notches of cover over rear and center cross bars of shelf.
2. Lower cover into place.
3. Replace meat pan.

Lift the front,
then the back



Slide out to the stop, lift
the front and slide out
the rest of the way



Removing the crispers and crisper cover

To remove the crispers:

1. Slide crisper straight out to the stop.
2. Lift the front.
3. Slide out the rest of the way.
4. Replace in reverse order.

To remove the cover:

1. Remove the crispers.
2. Lift the front and remove the cover support.
3. Pull cover up and out.

To replace the cover:

1. Fit back of cover into notch supports on walls of refrigerator.
2. Lower front into place.
3. Replace cover support with long tab toward front.

NOTE: If the support needs adjustment, turn base clockwise to lower or counter-clockwise to raise.

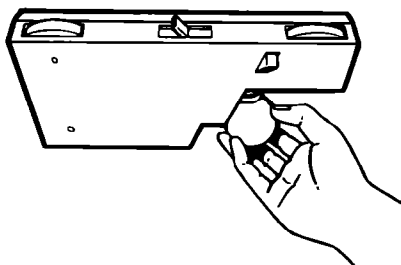
4. Replace crispers.

Changing the light bulb

⚠ WARNING

Electrical Shock Hazard

Before removing light bulb, either unplug the refrigerator or disconnect the electricity leading to the refrigerator at the main power supply. Failure to do so could result in electrical shock or personal injury.



To change the refrigerator light:

1. Disconnect refrigerator from power supply.
2. Reach behind Control Console to find bulb.
3. Replace bulb with a 40-watt appliance bulb.
4. Reconnect power supply.

NOTE: Not all commercial appliance bulbs will fit your refrigerator. Be sure to replace bulb with one of the same size and shape.

Reversing the door swing

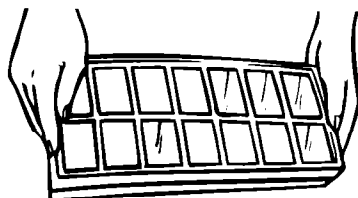
You can change the hinges on your refrigerator so the doors open the other way. Refer to the instruction sheet included with your refrigerator.

Ice cube trays

If cubes are not used, they may shrink. The moving cold air starts a slow evaporation. The longer cubes are stored, the smaller they get.

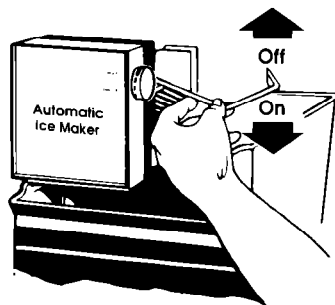
To remove ice:

1. Hold tray at both ends.
2. Twist slightly.



Raise
signal
arm to
stop ice.

Lower
signal
arm to
start it.



Optional automatic ice maker

If you have the automatic ice maker accessory (Part No. ECKMF-90) or if you plan to add one later, there are a few things you will want to know:

- The ON/OFF lever is a wire signal arm.
Down ... for making ice automatically
Up ... to shut off the ice maker

NOTE: Do not turn ice maker on until it is connected to the water supply. Instructions for ice maker water supply hook-up are attached to the back of the refrigerator cabinet.

- The dial or lever on the side of the ice maker changes the size of the cubes.
- Shake the bin occasionally to keep cubes separated, and to obtain increased storage capacity.
- It is normal for ice crescents to be attached by a corner. They will break apart easily.
- You will hear water running when ice maker is working. You'll hear ice fall into the bin. Don't let these sounds bother you.
- The ice maker will not operate until the freezer is cold enough to make ice. This can take over-night.
- Because of new plumbing connections, the first ice may be discolored or off-flavored. Discard the first few batches of ice.
- If ice is not being made fast enough and more ice is needed, turn the Refrigerator Control toward a higher number. Wait a day and, if necessary, turn the Freezer Control toward A.
- If you remove the ice bin, raise the signal arm to shut off the ice maker. When you return the bin, push it all the way in and lower the arm to the ON position.
- If cubes are stored too long, they may develop an off-flavor ... like stale water. Throw them away. Ice maker will make new ice. Cubes in the ice bin can also become smaller by evaporation.
- Good water quality is important for good ice quality. It is not recommended that the ice maker be connected to a softened water supply. Water softener chemicals such as salt from a malfunctioning softener can damage the ice maker mold and lead to poor quality ice. If a softened water supply cannot be avoided, then it is important that the water softener be well maintained and operating properly.

Sounds you may hear

Your new refrigerator may make sounds that your old one didn't. Because the sounds are new to you, you might be concerned about them. Don't be. Most of the new sounds are normal. Hard surfaces like the floor, walls and cabinets can make the sounds seem louder.

The following describes the kinds of sounds that might be new to you, and what may be making them.

Slight hum, soft hiss:

You may hear the refrigerator's fan motor and moving air.

Clicking or snapping sounds:

The thermostat makes a definite click when the refrigerator stops running. It also makes a sound when the refrigerator starts. The defrost timer will click when the defrost cycle starts.

Water sounds:

When the refrigerator stops running, you may hear gurgling in the tubing for a few minutes after it stops. You may also hear defrost water running into the defrost water pan.

Ice maker sounds:

- **trickling water**
- **thud (clatter of ice)**

If your refrigerator has an ice maker, you may hear buzzing (from the water valve), trickling water and the clatter of ice dumped into the bin.

Running sounds:

Your refrigerator has a high-efficiency compressor and motor. It will run longer than older designs. It may even seem to run most of the time.

Energy saving tips

You can help your refrigerator use less electricity.

- Check door gaskets for a tight seal. Level the cabinet to be sure of a good seal.
- Clean the condenser coils regularly.
- Open the door as few times as possible. Think about what you need before you open the door. Get everything out at one time. Keep food organized so you won't have to search for what you want. Close door as soon as food is removed.
- Go ahead and fill up the refrigerator, but don't overcrowd it so air movement is blocked.
- It is a waste of electricity to set the refrigerator and freezer to temperatures colder than they need to be. If ice cream is firm in the freezer and drinks are as cold as your family likes them, that's cold enough.
- Keep the Exterior Moisture Control in the OFF position unless moisture forms on refrigerator exterior.
- Make sure your refrigerator is not next to a heat source such as a range, water heater, furnace, radiator or in direct sunlight.

Cleaning Your Refrigerator

Both the refrigerator and freezer sections defrost automatically. But both should be cleaned about once a month to help prevent odors from building up. Spills should be wiped up right away.

To clean your refrigerator, turn the Refrigerator Control to OFF, unplug it, take out all removable parts and clean the refrigerator according to the following directions.

PART	WHAT TO USE	HOW TO CLEAN
Removable parts (shelves, crisper, etc.)	• Sponge or cloth • Mild detergent • Warm water	• Wash removable parts by hand. • Rinse and dry thoroughly.
Outside	• Sponge, cloth or paper towel • Mild detergent • Warm water • Appliance wax (or good auto paste wax)	• Wash outside of cabinet. Do not use abrasive or harsh cleaners. • Rinse and dry thoroughly. • Wax painted metal surfaces at least twice a year. Apply wax with a clean, soft cloth. Waxing painted metal surfaces provides rust protection. Do not wax plastic parts.
Inside walls (Freezer should be allowed to warm up so cloth won't stick)	• Sponge, soft cloth or paper towel • Baking soda or mild detergent • Warm water	• Wash with mixture of warm water and – mild detergent, or – baking soda (2 tablespoons [26 g] to 1 quart [.95 L] of water) • Rinse and dry thoroughly.
Door liners and gaskets	• Sponge, soft cloth or paper towel • Mild detergent • Warm water	• Wash. • Rinse and dry thoroughly. DO NOT USE cleaning waxes, concentrated detergents, bleaches or cleaners containing petroleum on plastic parts.
Plastic parts (covers and panels)	• Soft, clean sponge or soft, clean cloth • Mild detergent • Warm water	• Wash • Rinse and dry thoroughly. DO NOT USE paper towels, window sprays, scouring cleansers or flammable fluids. These can scratch or damage material. See "Important Safety Instructions" on page 3.
Defrost pan (behind refrigerator on top of motor)	• Sponge or cloth • Mild detergent • Warm water	• Roll refrigerator out away from wall. • Wash defrost pan. Do not remove defrost pan to clean. • Rinse and dry thoroughly. • Roll refrigerator back into place. • Check to see if refrigerator is level.
Condenser coils	• Vacuum cleaner with extended narrow attachment	• Roll refrigerator out away from the wall. • Vacuum coils at least once every other month. • Roll refrigerator back into place. Leave 1 inch (2.5 cm) between wall and condenser coils on back of refrigerator. • Check to see if the refrigerator is level.
Floor under refrigerator	• Floor cleaners	• Roll refrigerator out away from the wall. • Clean floor. • Roll refrigerator back into place. • Check to see if the refrigerator is level.

Food Storage Guide

There is a correct way to package and store refrigerated or frozen food. To keep food fresher, longer, take the time to study these recommended steps.

Storing fresh food

Food placed in the refrigerator should be wrapped or stored in air and moisture proof material. This prevents food odor and taste transfer throughout the refrigerator. For dated products, check code date to ensure freshness.

Leafy vegetables

Remove store wrapping and trim or tear off bruised and discolored areas. Wash in cold water and drain. Place in plastic bag or plastic container and store in crisper.

Vegetables with skins (carrots, peppers)

Store in crisper, plastic bags or plastic container.

Fruit

Wash, let dry and store in refrigerator in plastic bags or crisper. Do not wash or hull berries until they are ready to use. Sort and keep berries in their store container in a crisper, or store in a loosely closed paper bag on a refrigerator shelf.

Meat

Most meat can be stored in original wrapping as long as it is air and moisture proof. Rewrap if necessary. See the following chart for storage times.

Storage chart for fresh and cured meat*

TYPE	APPROXIMATE TIME (DAYS)
Chicken	1 to 2
Ground beef	1 to 2
Steaks and roasts	3 to 5
Cured meats	7 to 10
Bacon	5 to 7
Cold cuts	3 to 5
Variety meats	1 to 2

*If meat is to be stored longer than the times given, follow the directions for freezing.

NOTE: Fresh fish and shellfish should be used the same day as purchased.

Eggs

Store without washing in the original carton on interior shelf.

Milk

Wipe milk cartons. For best storage, place milk on interior shelf.

Butter or margarine

Keep opened butter in covered dish or closed compartment. When storing an extra supply, wrap in freezer packaging and freeze.

Cheese

Store in the original wrapping until you are ready to use it. Once opened, rewrap tightly in plastic wrap or aluminum foil.

Leftovers

Cover leftovers with plastic wrap or aluminum foil. Plastic containers with tight lids can also be used.

Storing frozen food

The freezer section is designed for storage of commercially frozen food and for freezing food at home. For further information about preparing food for freezing, contact your local Cooperative Extension Service or check a freezer guide or cookbook.

Packaging

The secret of successful freezing is in the packaging. The way you close and seal the package must not allow air or moisture in or out. Packaging done in any other way could cause food odor and taste transfer throughout the refrigerator and drying of frozen food.

Rigid polyethylene (plastic) containers with tight fitting lids, straight-sided canning/freezing jars, heavy-duty aluminum foil, plastic-coated paper and nonpermeable plastic wraps (made from a saran film) are recommended. Follow package or container instructions for proper freezing methods.

Do not use:

- Bread wrappers
- Non-polyethylene plastic containers
- Containers without tight lids
- Waxed paper
- Waxed-coated freezer wrap
- Thin, semi-permeable wrap

The use of these wrappings could cause food odor, taste transfer and drying of frozen food.

Freezing

Do not expect your freezer to quick-freeze any large quantity of food. Put no more unfrozen food into the freezer than will freeze within 24 hours. (No more than 2 to 3 pounds of food per cubic foot of freezer space.) Leave enough space for air to circulate around packages. Be careful to leave enough room at the front so the door can close tightly.

Food Storage Guide Continued

Freezer food storage chart

Storage times will vary according to the quality of the food, the type of packaging or wrap used (air and moisture proof), and the storage temperature which should be 0°F (-17.8°C).

FOOD	STORAGE TIME
------	--------------

Fruits

Fruit juice concentrate	12 months
Commercially frozen fruit	12 months
Citrus fruit and juices	4 to 6 months
Others	8 to 12 months

Vegetables

Commercially frozen	8 months
Home frozen	8 to 12 months

Meat

Bacon	4 weeks or less
Corned beef	4 weeks or less (Salting meat shortens freezer life)
Frankfurters	1 month
Ground beef, lamb, veal	2 to 3 months
Roasts:	
Beef	6 to 12 months
Lamb and veal	6 to 9 months
Pork	4 to 8 months
Sausage, fresh	1 to 2 months
Steaks and chops:	
Beef	8 to 12 months
Lamb, veal, pork	3 to 4 months

Fish

Cod, flounder, haddock, sole	6 months
Blue fish, salmon	2 to 3 months
Mackerel, perch	2 to 3 months
Breaded fish (purchased)	3 months
Clams, oysters, cooked fish, crab, scallops	3 to 4 months
Alaskan king crab	10 months
Shrimp, uncooked	12 months

Poultry

Chicken or turkey, whole or parts	12 months
Duck	6 months
Giblets	2 to 3 months
Cooked poultry w/gravy	6 months
Slices (no gravy)	1 month

FOOD	STORAGE TIME
------	--------------

Main dishes

Stews; meat, poultry and fish casserole	2 to 3 months
TV dinners	3 to 6 months

Dairy products

Butter	6 to 9 months
Margarine	12 months
Cheese:	
Camembert, Mozzarella, Farmer's	3 months
Creamed cottage	DO NOT FREEZE
Cheddar, Edam, Gouda, Swiss, Brick, etc.	6 to 8 weeks (Freezing can change texture of cheese).
Ice cream, ice milk, sherbert	2 months

Eggs

Whole (mixed)	12 months
Whites	12 months
Yolks	12 months
(Add sugar or salt to yolks or whole mixed eggs)	

Baked goods

Yeast breads and rolls	3 months
Baked Brown 'N Serve rolls	3 months
Unbaked breads	1 month
Quick breads	2 to 3 months
Cakes, unfrosted	2 to 4 months
Cakes, frosted	8 to 12 months
Fruit cakes	12 months
Cookie dough	3 months
Baked cookies	8 to 12 months
Baked pies	1 to 2 months
Pie dough only	4 to 6 months

Based on U.S.D.A. and Michigan Cooperative
Extension Service suggested storage times.

Caring For Your Refrigerator

Vacation and moving care

Short vacations

No need to shut off the refrigerator if you will be away for less than four weeks. Use up perishables; freeze other items. If you have an ice maker:

1. Turn off your ice maker by raising signal arm.
2. Shut off the water supply to the ice maker.
3. Empty the ice bin.

Long vacations

Remove all the food if you are going for a month or more. If your refrigerator is equipped with an automatic ice maker, turn off the water supply to the ice maker at least one day ahead. When the last load of ice drops, turn off the ice maker. Make sure all ice crescents are dispensed out of the mechanism.

Unplug the refrigerator and clean it ... rinse well and dry. Tape rubber or wood blocks to the tops of both doors ... keeping them open far enough for air to get in. This will keep odor and mold from building up.

WARNING

Personal Injury Hazard

Do not allow children to climb on, play near or climb inside the refrigerator when the doors are blocked open. They may become injured or trapped.

To restart refrigerator, see "Using Your Refrigerator" on page 5.

Moving

If your refrigerator is equipped with an automatic ice maker, shut off the ice maker water supply a day ahead of time. Disconnect the water line. After the last supply of ice drops, lift the signal arm to turn off the ice maker.

Remove all food. Pack frozen food in dry ice. Unplug the refrigerator and clean it thoroughly.

Take out all removable parts. Wrap all parts well and tape them together so they don't shift and rattle. Screw in the leveling legs; tape the doors shut; and tape the electric cord to the cabinet.

When you get to your new home, put everything back and refer to page 4. Don't forget to reconnect the water supply line to the ice maker.

Power interruptions

If electricity goes off, call the power company. Ask how long power will be off.

1. If service is to be interrupted 24 hours or less, **keep both doors closed**. This will help foods stay frozen.
2. If service is to be interrupted longer than 24 hours:
 - (a) Remove all frozen food and store in a frozen food locker.

OR

- (b) Place 2 lbs. (0.9 kg) of dry ice in freezer for every cubic foot of freezer space. This will keep food frozen for 2 to 4 days. Wear gloves to protect your hands from dry ice burns.
 - (c) If neither a food locker or dry ice is available, use or can perishable food at once.
3. A full freezer will stay cold longer than a partly filled one. A freezer full of meat will stay cold longer than a freezer full of baked goods. If food contains ice crystals, it may be safely refrozen, although the quality and flavor may be affected. If the condition of the food is poor or if you feel it is unsafe, dispose of it.

Questions ?

Call our Consumer Assistance Center telephone number. (See page 14.)

If You Need Service Or Assistance

We suggest you follow these steps:

1. Before calling for assistance ...

Performance problems often result from little things you can find and fix yourself without tools of any kind.

If your refrigerator will not operate:

- Is the power supply cord plugged into a live circuit with proper voltage? (See page 4.)
- Have you checked your home's main fuses or circuit breaker box?
- Is the Refrigerator Control ON?

If there is a rattling or jingling noise or unfamiliar sounds:

- Is something on top of or behind the refrigerator making noise when the refrigerator is running?
- New features on your new refrigerator make new sounds. You may be hearing air flowing from the fans, timer clicks for the defrost cycle, or defrost water draining in the defrost pan.

If your ice maker will not operate:

- Has the freezer had enough time to get cold? With a new refrigerator, this might take overnight.
- Is the signal arm ON ... in the down position?
- Is the water valve turned on? Is water getting to the ice maker?

If there is water in the defrost pan:

- This is normal in hot, muggy weather. The pan can even be half full. Make sure the refrigerator is level so the pan does not overflow.

If the light does not work:

- Have you checked your home's main fuses or circuit breaker box?
- Is the power supply cord plugged in to a live circuit with the proper voltage? (See page 4.)

If bulb is burned out:

- See instructions for changing light bulb on page 7. Use appliance bulbs only.

If the motor seems to run too much:

- Is the condenser free of dust and lint?
- On hot days, or if the room is warm, the motor naturally runs longer.
- If the door has been opened a lot, or if a large amount of food has been put in, the motor will run longer to cool down the interior.

Remember:

Motor running time depends on different things: number of door openings, amount of food stored, temperature of the room, setting of the controls.

Your new refrigerator may be larger than your old one so it has more space to be cooled. It also has a regular freezer instead of a frozen food compartment. All this means better refrigeration and may require more running time than your old one.

2. If you need assistance*...

Call Whirlpool Consumer Assistance Center telephone number. Dial free from anywhere in the U.S.:

1-800-253-1301

and talk with one of our trained consultants. The consultant can instruct you in how to obtain satisfactory operation from your appliance or, if service is necessary, recommend a qualified service company in your area.

If you prefer, write to:

Mr. Donald Skinner
Director of Consumer Relations
Whirlpool Corporation
2000 M-63
Benton Harbor, MI 49022

Please include a daytime phone number in your correspondence.

3. If you need service*...



Whirlpool has a nationwide network of authorized WhirlpoolSM service companies. Whirlpool service technicians are trained to fulfill the product warranty

and provide after-warranty service, anywhere in the United States. To locate the authorized Whirlpool service company in your area, call our Consumer Assistance Center telephone number (see Step 2) or look in your telephone directory Yellow Pages under:

APPLIANCES – HOUSEHOLD –
MAJOR – SERVICE & REPAIR ELECTRICAL APPLIANCES –
MAJOR – REPAIRING & PARTS

OR

WASHING MACHINES, DRYERS
& IRONERS – SERVICING

WHIRLPOOL APPLIANCES
AUTHORIZED WHIRLPOOL SERVICE

SERVICE COMPANIES
XYZ SERVICE CO
123 Maple.....999-9999

4. If you need FSP® replacement parts*...

FSP is a registered trademark of Whirlpool Corporation for quality parts. Look for this symbol of quality whenever you need a replacement part for your Whirlpool appliance. FSP replacement parts will fit right and work right, because they are made to the same exacting specifications used to build every new Whirlpool appliance.

To locate FSP replacement parts in your area, refer to Step 3 or call the Whirlpool Consumer Assistance Center number in Step 2.

5. If you are not satisfied with how the problem was solved*...

- Contact the Major Appliance Consumer Action Panel (MACAP). MACAP is a group of independent consumer experts that voices consumer views at the highest levels of the major appliance industry.
- Contact MACAP only when the dealer, authorized servicer or Whirlpool have failed to resolve your problem.

Major Appliance Consumer Action Panel
20 North Wacker Drive
Chicago, IL 60606

- MACAP will in turn inform us of your action.

*When requesting assistance, please provide: model number, serial number, date of purchase, and a complete description of the problem. This information is needed to better respond to your request.

WHIRLPOOL® Refrigerator Warranty

RF003

LENGTH OF WARRANTY	WHIRLPOOL WILL PAY FOR
FULL ONE-YEAR WARRANTY From Date of Purchase	FSP® replacement parts and repair labor to correct defects in materials or workmanship. Service must be provided by an authorized Whirlpool SM service company.
LIMITED FIVE-YEAR WARRANTY From Date of Purchase	FSP replacement parts for electronic control system if defective in materials or workmanship. (Electronic models only.)
FULL FIVE-YEAR WARRANTY From Date of Purchase	FSP replacement parts and repair labor to correct defects in materials or workmanship in the sealed refrigeration system. These parts are: 1. Compressor 2. Evaporator 3. Condenser 4. Drier 5. Connecting tubing Service must be provided by an authorized Whirlpool SM service company.
WHIRLPOOL WILL NOT PAY FOR	
A. Service calls to: 1. Correct the installation of the refrigerator. 2. Instruct you how to use the refrigerator. 3. Replace house fuses or correct house wiring or plumbing. 4. Replace light bulbs. B. Repairs when refrigerator is used in other than normal, single-family household use. C. Pick up and delivery. This product is designed to be repaired in the home. D. Damage to refrigerator caused by accident, misuse, fire, flood, acts of God or use of products not approved by Whirlpool. E. Any labor costs during the limited warranty. F. Any food loss due to product failure.	

WHIRLPOOL CORPORATION SHALL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES. Some states do not allow the exclusion or limitation of incidental or consequential damages so this limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may have other rights which vary from state to state.

Outside the United States, a different warranty may apply. For details, please contact your authorized Whirlpool distributor or military exchange.

If you need service, first see "Service and Assistance" section of this book. After checking "Service and Assistance," additional help can be found by calling our Consumer Assistance Center telephone number, **1-800-253-1301**, from anywhere in the U.S.

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